

ways to feel
supported

Welcome to Ways

Your guide to our services





Wayss exists so that all people facing homelessness and/or family violence have a safe, secure and affordable home that enables them to live a better life.

Our services



Solutions

We respond to your needs using our expertise and networks



Support

We offer one-to-one, personalised assistance



Accommodation

We provide support and information to access crisis, transition and longer-term housing



Advocacy

We will speak up for people who have common issues or needs and take action on their behalf

**All support services
at Wayss are FREE!**

Wayss Ltd has been providing responsive services for individuals and families in the communities of Greater Dandenong, Casey, Cardinia, Frankston and Mornington Peninsula for over 20 years.

We believe safe, secure, stable, habitable and affordable housing is a human right.

Our locations

If you are experiencing homelessness or family violence please contact us on 9791 6111

You can drop into our offices in Dandenong and Berwick.

Wayss Dandenong
294-300 Thomas Street
Dandenong
9791 6111

Wayss Berwick
20 Langmore Lane
Berwick
9703 0044

Please call 9703 0044 to arrange an appointment at Wayss offices in Cranbourne, Frankston and Pakenham.

Wayss Cranbourne
156 Sladen Street
Cranbourne

Wayss Frankston
24 Fairway Street
Frankston

Wayss Pakenham
Toomah Community Centre
18 Golden Green Street
Pakenham



Do you require an interpreter?

Phone 131 450 and ask them to call Wayss

Family Violence



Are you experiencing violence, abuse or threatening behaviour?

Waysss Family Violence specialists are able to assist with:

- Access to crisis accommodation
- Information
- Support
- Safety planning
- Advocacy
- Referral to services including counselling, housing, health, legal and court support networks

For after hours crisis support call 1800 015 188

Youth Homelessness



Are you aged 16 to 25 and experiencing homelessness?

The Waysss Youth Services team can assist you with housing options, budgeting, living and life skills and private rental support.

The Waysss Emergency Youth Accommodation (EYA) is a refuge that offers crisis accommodation.

The Step Ahead Program provides supported accommodation within Casey and Cardinia for single young people who are experiencing homelessness and are willing to engage in intensive support and study, work or training.

For after hours crisis support call 1800 627 727

Homelessness Services

Wayss is the first point of contact for people experiencing or at risk of homelessness in Greater Dandenong, Casey, Cardinia and Frankston.

If you are experiencing homelessness, or at risk of becoming homeless, Wayss can:

- Provide information and advice
- Refer you to accommodation vacancies and other services
- Assist with applications for social housing and private rentals
- Refer you to programs that may be able to provide bond loans and material aid

Homelessness Services for Women

Are you a single woman or a woman with children who is experiencing, or are at risk of, homelessness?

Wayss support services aim to provide assistance so you can live independently by improving access to housing, securing income support and accessing relevant support services.

For after hours crisis support call 1800 627 727.



For more information about
Wayss programs and services,
visit **wayss.org.au**





**All Wayss offices are open
Monday to Friday 9am – 5pm**

Wayss to contact us

Wayss Dandenong (Head Office) – 9791 6111

Wayss Berwick – 9703 0044

Wayss Cranbourne – 9703 0044

Wayss Pakenham – 9703 0044

Wayss Frankston – 9703 0044

After hours assistance

Family Violence

1800 015 188

Homelessness

1800 627 727

Follow us



@wayssforeveryone

www.wayss.org.au

Wayss is proudly an inclusive organisation.
We respect your privacy, your dignity and your culture.
We acknowledge the traditional custodians of the lands of Wurundjeri
and Bunurong people; past, present and emerging.
Wayss is committed to being a child safe organisation.



Everyone is welcome at Wayss



Wayss acknowledges
the support of the
Victorian Government



ABN 38 080 191 108